Division of P	ublic Assista	nce E-forms a	and Online	Noticing	FY2023 Reques	st:	\$8,000,000 63912
AP/AL: Appropriation			Project Type: Information Technology / Systems / Communication				
Category: He	ealth/Human S	ervices		Recipient	:: Various		
Location: Statewide			House District: Statewide (HD 1-40)				
Impact House District: Statewide (HD 1-40)			Contact: Amy Burke				
Estimated Project Dates: 07/01/2022 - 06/30/2027			Contact Phone : (907)465-1624				
Create online public assistar online submis hard copy in conditions. Funding: 1002 Fed Repts	nce applicants sible form. Cur offices. FY2023 \$4,000,000	nd the option to . There are ove	er 60 forms	the divisio	otices instead of p n will be working t int and a handful a	to develo	op into an available in Total \$4,000,000
1004 Gen	\$4,000,000						\$4,000,000
Fund 1269 CSLFRF						_	\$0
Total:	\$8,000,000	\$0	\$0	\$0	\$0	\$0	\$8,000,000
☐ State Match Required ☐ One-Time Project ☐ Phased - new ☐ Phased - underway ☐ Ongoing ☐ Amendment ☐ Mental Health Bill						going	
Operating &	Maintenance	Costs:			Amount		Staff

Project Development:

Ongoing Operating:

One-Time Startup:

Totals:

Prior Funding History / Additional Information:

Project Description/Justification:

Project Description/Justification

Hard copy forms available in offices are the Application (GEN 50C), Eligibility Review form (GEN 72), Senior Benefits Application (GEN 152), Application for Heating Assistance (HAP 1), and Application for Medical Assistance for Adults and Children with Long Term Care Needs (MED 4). The field mails out an average of 10,200 forms per month for the Medicaid, SNAP, TANF, Senior Benefits, APA, and General Relief Programs.

The field mails out an average of 290,200 notices and various correspondence per month. There are approximately 17,000 returned articles of mail per month. Developing an electronic noticing option will reduce the amount of returned mail and administrative burden placed on the division, facilitate more timely and accurate noticing of individuals, and reduce paper and postage costs. The electronic State of Alaska Capital Project Summary

Department of Health FY2023 Final Enacted HB281

Department of Health Reference No: 63912

Reference No: 63912 Released June 28, 2022

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Division of Public Assistance E-forms and Online Noticing

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notices will be integrated with the application, eligibility, and document management systems resulting in efficiencies for staff and improved outcomes for clients.

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What is the purpose of the project?

To streamline the application process by allowing applicants to file online instead of printing forms to submit in person or through USPS.

Specifically, what hardware, software, consulting services, or other items will be purchased with this funding? Include a line item breakdown.

SFY 2023

HITECH Contractor Costs	Contracted Services	4,000.0
Total Federal Matching Funds		\$2,000.0
Total General Funds		\$2,000.0
Total SFY23 Project Costs		\$4,000.0

SFY 2024

HITECH Contractor Costs	Contracted Services	\$4,000.0
Total Federal Matching Funds		\$2,000.0
Total General Funds		\$2,000.0
Total SFY24 Project Costs		\$4,000.0

How will service to the public be measurably improved if this project is funded?

There will be increased accessibility and ease of the application process. In addition, many applicants do not have home printers or easy access to post office service; the online application process would benefit applicants in these situations.

What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

There will be ongoing maintenance and operating costs for cloud hosting, software updates, overall system updates and routine maintenance associated with development and integration.

What will happen if the project is not approved?

The division will not have sufficient funding to complete the roadmap items for the continued development of the ILINX system.

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